

City of Byrnes Mill
Single Waste Hauler Public Meeting
February 27, 2019

It is the intent of the City of Byrnes Mill to switch to a Single Waste Hauler Service to reduce the cost of service to the residents, minimize wear and tear on City and Subdivision maintained roads, and reduce noise pollution.

After only receiving 5 bid packages last year we are wanting to open the bidding process up again. Last time we required Curb Side Recycling be included in the bids which excluded many of the waste companies that were solicited. This time recycling is not a requirement, but we are asking companies to include it in their bid if it's offered.

Below is a list of items we are requiring be included in all bids:

- Asking for pricing options for 1 and 2 pickups per week
- No truck can pick up before 7:00 am per City Ordinance
- A list of truck size and weight options that could/would be used
 - It was the consensus of the Board and residents that single axel haulers were better to limit wear and tear on the roads
 - Due to the size of some roads within the city residents request smaller trucks be used
- Container requirements
- Fuel surcharge and environmental charges
- Performance & Service Level Agreement/Clause
- What is the company's issue escalation process?

Some optional/additional services that were discussed were:

- Curb-side recycling
 - While this is not a requirement for service if the option is available we'd like it to be included in the bid for those residents who would be interested
- Additional containers
- Size options for containers
- Senior citizen discount
- Is white item pick up available (appliance, mattresses, bigger items)
 - If so how often is pickup done
 - # of items allowed in one pickup

Some additional information/services residents requested

- City Dedicated Representative
 - The Board and residents would like a dedicated representative from the waste company to handle complaints and concerns
 - It was also suggested that the City setup a specific email for complaints that would automatically go to the waste company. This would allow the City to monitor how effectively complaints are being resolved and step in need be.

We are hoping to have the Request for Bid sent out by the end of March and will schedule another workshop to discuss the bids that were received.

City of Brynes Mill

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2/27/19**

Agenda

- ▶ Goals
- ▶ History
- ▶ Items Required on bid
- ▶ Items Not Required
- ▶ Next Steps and Timing

Goals

- ▶ Reduced Cost for customers
- ▶ Less traffic from multiple carriers
- ▶ Minimize the wear and tear on our roads
- ▶ Quieter for neighborhoods

History

- ▶ Solicited bids in August of 2018
- ▶ Received 5 bid packages
- ▶ Included Curb Side Recycling in earlier bid package
- ▶ Wide range of options and cost

Items Required on Bid

- ▶ 1 - 2 pickups per week
- ▶ Operational timing - Not allowed to start before 7:00 am
- ▶ Size of truck - Weight
- ▶ Container requirements
- ▶ Fuel surcharge and Environmental charges
- ▶ SLA for service
- ▶ Issue Escalation Process


Items Not Required on Bid

- ▶ Curb side recycling
- ▶ Yard Waste
- ▶ Additional containers
- ▶ Size options for containers
- ▶ Bags allowed?
- ▶ Senior citizen discount
- ▶ White items - appliances, mattresses
 - Frequency
 - # allowed

Next Steps & Timing

- ▶ Preparation of bid package - 30 days
- ▶ Advertise bid packages in paper - 30 days
- ▶ Next Meeting - Target of late May or Early June

Thank you for your
participation and time!

The slide features a white background with a decorative graphic on the right side. This graphic consists of several overlapping, semi-transparent green shapes in various shades, including light green, medium green, and dark green. These shapes are arranged in a way that they appear to be layered, creating a dynamic, abstract composition. The overall aesthetic is clean and modern.